

Myanmar Institute of Information & Technology (MIIT), established in 2015, is an initiative under the friendship project between the Government of the Republic of the Union of Myanmar and the Government of the Republic of India. Located in Mandalay, Myanmar the Institute offers undergraduate programmes in Computer Science & Engineering and Electronics & Communication Engineering.

In an effort to use a platform to maintain the academic and student records, MIIT took the initiative to implement a solution that helps the academic administrators. The ERP solution, **Academia**, offered by Serosoft, Indore, India was chosen based on the flexible nature of the platform. MIIT began the implementation in August 2016. We can proudly claim that our student grade sheets and transcripts are generated only through Academia. As MIIT is in its nascent stage of development, there are academic policies changing at a fast pace, requiring that the platform is geared to support the changes. **Academia** offers us that much-needed flexibility.

Our experience with Serosoft in the implementation of the platform has been very satisfying. While the platform offers generic-academic functionality, Serosoft has been supporting us with specific features that institutions like MIIT require. The Serosoft team that supports MIIT has done an exemplary job with the turn-around-time being one of the quickest I have experienced.

On behalf of MIIT students and staff, I thank Serosoft for walking the path of this noble journey with us.

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