

### **Letter of Recommendation**

Karnavati University is a State Private University dedicated to excellence in teaching and focused on interdisciplinary learning located in Uvarsad near Gandhinagar, Gujarat. Karnavati University is envisioned to undergo a transition from versatility to super specialty. Our mission is to contribute to society through academic excellence and diverse knowledge in a broad range of disciplines, from design and arts to health and environment, business and humanities. Karnavati University was granted Private University status in March 2017 by the state of Gujarat through the Gujarat Private Universities Act, 2017.

To handle our increasing administrative processes and to resolve the day to day challenges we were facing at our various constituent colleges, we chose to get on board with Academia ERP from Serosoft, based at Indore, Madhya Pradesh. Before Academia ERP it was difficult to manage the high number of admissions and reports related to it, time table creation, multiple faculty allotment for time table, course work monitoring etc.

With Academia ERP, we are not only able to resolve these challenges but we also get to manage all the administrative processes in a more productive and efficient way. It's flexibility with our requirements and continuous advancement in the software never failed to amaze us. Now, it is really easy to manage our day to day tasks, faculties are able to save a lot of time and they are now getting sufficient time to focus on teaching and student development. Academia ERP is providing ease of access in our major processes to our users alike- Students/Parents, Faculties and Management. We are able to notify them of important updates via SMS & Email notification. With Mobile App, students are more connected to teachers and are able to track their own performance.

We are really happy with the Post Implementation Support team that listens to us carefully and fulfills our requests. We have been using Academia ERP for more than 1.5 years and that it has been great working with Serosoft - Indore Office team.

Karnavati University thanks Serosoft- Indore for its product (Academia - ERP) and for their continuous support to make our University Academic Administration Departments function efficiently. We are looking forward to many more successful years of this relationship.



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