



SARVEPALLI RADHAKRISHNAN UNIVERSITY

NH 12, BEHIND NISSAN MOTORS, HOSHANGABAD ROAD, MISROD, BHOPAL (M.P.)

(Statutory University established by Govt. of M.P. under section 2(F) of UGC act)

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LETTER OF RECOMMENDATION

This is to inform that Serosoft has implemented Academia ERP and other related services for the benefit of our students and for interaction between Faculties, Students and Parents. Association between SRK University and Serosoft is operating successfully since 5 years and we have an understanding for a long term use of their services.

We found the team behind the company to be professional, dynamic and approachable whenever in need. The training imparted by them to our Faculties, Staff and Students are useful for the product understanding which also made day to day usage easier. We thought the after sale service is one of the most outstanding aspects in our association and the team is very cooperative and prompt in giving us solutions as and when required. Their frequent visits to our campus made easier for us to interact with them w.r.t. our future requirement. During the visit, Serosoft's consultants not only exhibit knowledge and clear understanding of all the processes of Academia but had the skill of bringing participants to a better appreciation of the software.

Academia ERP as a product is rich in features and customizable at the same time, thereby enabling us to meet our end objective of having the right University Management Software for our University. We have no hesitation, whosoever to recommend Serosoft Solutions Pvt. Ltd. for your IT services and software products.

A handwritten signature in blue ink, appearing to be 'MK', is written above the printed name of the Director.

Director

Director

RKDF Institute of Science & Technology
Bhopal

A small, handwritten mark or signature in blue ink is located at the bottom right corner of the page.