



ACADEMIA BY SEROSOFT TRANSFORMING NATIONAL INSTITUTE OF SECURITIES MARKETS

NISM National Institute of
Securities Markets
A Capacity Building Initiative of SEBI

CUSTOMER SUCCESS STORY

How Did **NISM** Accelerate Academic Operations by 2x and Improve Efficiency by Up to 40%?

About NISM:

National Institute of Securities Markets (NISM), a capacity-building division of SEBI, is India's premier institution for financial market professionals. NISM manages a complex academic ecosystem spanning multiple programs and regulatory requirements. (www.nism.ac.in)

2x

Faster Academic
Cycle Execution

40%

Operational
Efficiency Gain

35%

Faster Data Access &
Reporting

SIGNIFICANTLY

Reduced Paper Dependency
Across Academic Workflows

Challenge

Manual, fragmented academic operations, no unified system

Solution:

Academia by Serosoft, end-to-end SIS across all functions

Results:

2x speed · 40% efficiency ·
Real-time leadership visibility

Implementation timeline : Dec '25- April '26

Metrics are based on internal assessment.

The Challenge

Before Academia, NISM's academic functions ran on an isolated, legacy system, causing delays, requiring manual intervention, leading to data redundancy, and overloading staff.

Key pain points:



Disconnected Systems

Timetable, attendance, exams, and communication on separate platforms



Process Delays

Manual data entry caused delays in grading, results, and reporting



Paper Dependency

Paper-based workflows led to accuracy issues and coordination failures



No Real-Time Visibility

Leadership lacked access to live student data



"With Academia by Serosoft, we've been able to bring all of these workflows into a single, integrated system, improving consistency, reducing manual dependencies, and making the entire academic cycle significantly more efficient."



Mr. Pravin Ghadole

General Manager – IT, NISM



The Solution

NISM implemented Academia as a centralized SIS — bringing every critical function under one seamless platform, including:



Timetable Automation

Automated scheduling & academic planning across all programs



Biometric Attendance

Real-time attendance with integrated biometric systems



Exam Management

End-to-end workflow: marks entry, grading, results



Student and Faculty Portal

Faculty monitor progress while students stay synced with their journey



Fee & Payments

Integrated payment gateway for seamless fee processing



Multi-Channel Comms

Unified Email, SMS, and WhatsApp automation



The Impact

Faster Execution

End-to-end academic cycle from scheduling to results

Efficiency Gain

Automation reduced manual effort across all departments

Faster Reporting

Centralized data enabled quicker leadership decisions

Digital Workflows

Majority of academic processes moved to fully digital workflows



Shri Sashi Krishnan
Director- NISM

"Excellent product focused on academic business processes. Academia is reliable, empowering, and has transformed how we manage the entire student lifecycle at NISM."



Mr. Pravin Ghadole

General Manager – IT, NISM



Looking Ahead

With Academia as its digital backbone, NISM is advancing towards AI-driven academic insights, predictive analytics for student performance, and scaling efficiency across all programs.



Ready to Transform Your Academic Operations?

Join the league of the digitally transformed institutions like NISM, the prestigious name in Financial Education and Capacity Building Organization in Securities Markets.

TALK TO OUR SIS EXPERT



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